

Registration Form

Use this form if you:

- already own a myki and want to register it; **OR**
- want to purchase and register a new myki.

(Only one myki can be registered/purchased per form).

If you are deaf, or have a hearing or speech impairment, contact us through the National Relay Service:

- TTY users phone 133 677, then ask for 13 6954 (13 myki).
- Speak and listen users phone 1300 555 727, then ask for 13 6954 (13 myki).

If you need an interpreter:

- Call the Translating and Interpreting Service (TIS National) on 131 450 and ask for 13 6954 (13 myki).

It's easy to learn more about myki

Visit myki.com.au

Call **13 6954 (13 myki)**



General Information

Post this form to

myki Mailbox
Reply Paid 4318
MELBOURNE VIC 8060

(No stamp required)

Or lodge this form at

- The myki discovery centre at Southern Cross Station
- The MetShop (Melbourne Town Hall, corner of Swanston and Little Collins Streets)

Visit myki.com.au for location details.

Administration fee

An administration fee of \$9.80 applies to some card services including requesting a replacement myki or balance transfer. Please visit myki.com.au for details on when the \$9.80 fee applies.

Privacy

The Transport Ticketing Authority (TTA) understands and respects your right to privacy and we are committed to privacy protection. The Information Privacy Act 2000 and TTA's Privacy Policy regulate how we collect and handle your personal information.

Visit myki.com.au or call 13 6954 (13 myki) for further information about privacy or our Privacy Policy.

Benefits of registering your myki

- The balance on your myki will be protected should you report it lost or stolen.

Option:

- to have your name printed on your myki to differentiate it from other mykis in your household. (To take up this option cross the appropriate box in Section D.)
- to manage your myki with an online account.
- of auto top up for 'set and forget' convenience.

myki auto top up

myki auto top up is a smart way to always stay topped up with myki money. It is an automated payment to your myki from a linked bank account or credit card whenever your myki money is running low. With auto top up, you simply set and forget.

Once you receive your myki, the account holder can set up auto top up at myki.com.au, or by completing a myki Auto Top Up Request Form or by calling 13 6954 (13 myki).

You can obtain more myki Registration Forms by visiting myki.com.au or by calling 13 6954 (13 myki).



General Information

Section A – Account Holder Details

The myki will be registered under the account holder's details. **The account holder is the person who will manage the myki and will be responsible for it.** The account holder could also be the cardholder (see Section B).

However, there are instances where the account holder will set up an account for another person who will be the cardholder. For example, a parent or guardian (account holder) may set up an account for their child (cardholder). The account holder will have access to the registration details of the cardholder and information relating to the use of the myki.

Section B – myki Cardholder Details

The cardholder is the person who will use the myki to travel. A myki is non-transferable and can only be used by the cardholder.

The cardholder's name can also be printed on the myki. This is optional and only available when purchasing a new registered myki.

Important notes for concession cardholders

You must carry your concession card with you at all times when travelling as this is proof of your concession entitlement.

• Children under 4 years

Children aged under 4 years travel free on public transport and do not require a myki.

• Children (4 - 16 years)

A child myki is required for travel. However, proof of entitlement is not required for children aged 4-16 years.

If you require a Student Pass on your myki, you must carry a Victorian Public Transport (VPT) Student Concession Card at all times.

• Students

To purchase a student myki, please **do not** use this form. Visit myki.com.au for more information on where to obtain a student myki.

If you are aged 17 years or over, you must carry a VPT Student Concession Card as proof of your concession entitlement when travelling with a concession myki.

• Victorian Health Care Card holders and Pensioner Concession Card holders

When travelling with a concession myki please continue to carry your current Health Care Card*[^] or Pensioner Concession Card* (issued by Centrelink or the Department of Veterans' Affairs).

If you are eligible to receive free travel vouchers there is no change to the way these vouchers will be issued or used.

* Only Health Care Cards with a Victorian address are valid.

[^] Please note: the concession applies only to the cardholder and does not extend to any dependants named on the card, even when they are travelling with the cardholder.

• Victorian Seniors Card holders

Please carry your Victorian Seniors Card when travelling with myki as this is proof of your concession entitlement.

A Commonwealth Seniors Health Card **cannot** be used as a form of concession ID.

If you are eligible to receive free travel vouchers there is no change to the way these vouchers will be issued or used.

• Interstate Seniors Card holders

Seniors Card holders from all other Australian states and territories can purchase a concession myki. Please carry your Seniors Card when travelling with myki as this is proof of your concession entitlement.

Section C – Register an Existing myki

If you already have a myki and want to register it, please complete all sections **except Section D**.

Registration is free.

Section D – Purchase a New Registered myki

If you would like to purchase a new, registered myki, please complete all sections **except Section C**.

Please select the myki type by crossing in only **ONE** box.

If you are purchasing a new registered myki using this form, there is an initial charge for every new myki issued (\$10 for full fare and \$7 for concession).

You can also choose to top up your new registered myki using this form. Simply enter a dollar value between \$1 and \$50. The advantage of purchasing a myki topped up with myki money is that you can travel with your card as soon as it arrives.

If you are posting this form, please fill in your credit card details in Section E to make a payment. **If you are lodging this form**, you can pay by cash, EFTPOS or credit card.



Section D – Purchase a New Registered myki (cont.)

Credit Card Details (Only required if you are posting this form)

The myki card price and myki money top up amount (if applicable) will be debited from your credit card.

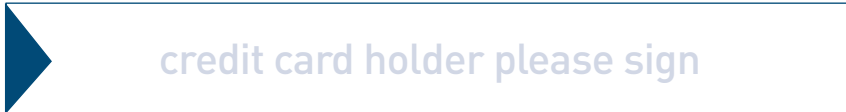
Credit card type Visa MasterCard

Name on credit card

Credit card number

Expiry date on credit card

Signature of **credit card holder**

 credit card holder please sign

Date

PLEASE READ AND SIGN THE PRIVACY NOTICE AND DECLARATION IN THE NEXT SECTION.

Section E: Privacy Notice and Declaration

The account holder or cardholder ('you') will generally be able to access your personal information. If personal information sought by the Transport Ticketing Authority (TTA) ('we' or 'us') is not provided, we may not be able to provide the Card and related services, such as registration. For further information about privacy and on rights of access to personal information, visit myki.com.au or call 13 6954 (13 myki).

Personal information provided by or about you or generated by using the Card is collected by Public Transport Authorities# to issue and administer the card and relevant entitlements.

Personal information held by Public Transport Authorities# may be used or disclosed (including to each other) for the operation of myki; to verify entitlement to concession travel; for ticketing enforcement; in emergencies; otherwise as required or authorised by or under law; or with your consent. We may send you information about transport-related services. We may contact you about other goods and services which we consider may be of interest, unless you have opted out by crossing the box below or subsequently through the contact details provided.

A cardholder's personal information may be disclosed to an account holder.

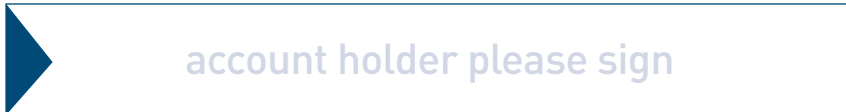
Public Transport Authorities means TTA, the Department of Transport and any agent, contractor or delegate of TTA or the Department of Transport including Metlink and public transport operators.

I **DO NOT** wish TTA to contact me about other goods and services which it considers may be of interest.

THIS DECLARATION MUST BE SIGNED BY BOTH THE CARDHOLDER AND ACCOUNT HOLDER.

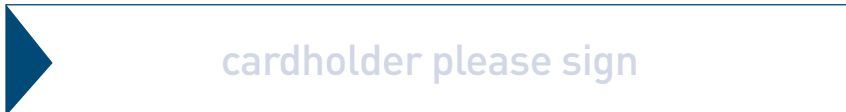
I agree to the Terms and Conditions on this form and have read the Privacy Notice.

Signature of **account holder** or legal guardian/agent for applicants unable to sign

 account holder please sign

Date

Signature of **cardholder** (if different to account holder) or legal guardian/agent for applicants unable to sign

 cardholder please sign

Date

Legal guardian/agent name (if applicable)

Relationship to applicant (if applicable)

Legal guardian/agent telephone number (with area code)

